



AC-0802

M. Com. (Integrated Course) (Sem. VIII) Examination

April / May – 2015

Management Concepts & Organisation Behaviour - II

Time : Hours]

[Total Marks : 50

Instruction :

नीचे दृष्टावेक निशानीवाणी विगतो उत्तरवडी पर अवश्य कपवी.
Fillup strictly the details of signs on your answer book.

Name of the Examination :
M. COM. (INTEGRATED COURSE) (SEM. VIII)

Name of the Subject :
MANAGEMENT CONCEPTS & ORGANISATION BEHAVIOUR - II

Subject Code No. : **0 8 0 2** Section No. (1, 2,...): **Nil**

Seat No. :

Student's Signature

Q : 1 Answer the Following : 10

- A. Draw Johari Window model.
- B. Define : Two-way Communication
- C. Define : Leadership
- D. What is Sensitivity Training?
- E. Enlist Likert's four systems of Leadership.

Q : 2 Describe different sources of inter-personal conflict in detail. 13

OR

Q : 2 [A] Discuss difference between traditional and modern approaches to Conflict. 7

Q : 2 [B] 'Leaders are born and not made.' - Discuss the statement in light of trait theory of leadership. 6

Q : 3 Discuss process of communication at length. 13

OR

Q : 3 Describe any two OD interventions in detail. 13

Q : 4 Write note on any two: 14

- A. Managerial Grid
- B. Conflict Management
- C. Ways to improve Communication